



TO: All Behavioral Health Providers

RE: New Medicare Behavioral Health Utilization Management (BHUM) and ABA Fax Line

IMPACTED PLANS: Medicare

Dear MetroPlusHealth Provider:

Effective April 1, 2025, MetroPlusHealth will have a new Medicare BHUM fax number, below:

BHUM Medicare Fax Line: **212.908.3323**

Providers may continue to use other fax lines below:

ABA Fax Line: 212.908.5182

BH UM Fax Line: 212.908.5208 (except ABA and Medicare)

BH UM Appeals Fax Line: 212.908.5209

If you have any questions regarding this memo, please contact MetroPlusHealth at ProviderRelationsOps@metroplus.org.

Thank you.

MetroPlusHealth