

<Name>
<Address>
<City>, <State>, <ZIP>

<Date>

Dear <MLTC Member>:

This letter is to notify you of a change to the way your personal assistants will be paid for services provided by the Consumer Directed Personal Assistance Program (CDPAP).

Starting **January and going through March 28, 2025**, all individuals, and personal assistants in CDPAP will need to change to the new Statewide Fiscal Intermediary, Public Partnerships Ltd. (PPL).

Note: Your plan of care, hours of service, and your right to choose your personal assistant are not affected by this change but you must take action to switch to PPL.

To avoid problems with your CDPAP services, you can take action to switch to PPL now by choosing one of the following options:

- Option 1: Call PPL's support center at 1-833-247-5346 or TTY: 1-833-204-9042. A team member will help you complete the process.
- Option 2: Change through *PPL@Home* by going to PPL's website at pplfirst.com/cdpap.
- Option 3: Work with an approved CDPAP facilitator who can guide you through the process. A list of approved CDPAP facilitators will be listed on PPL's website.

No matter which way you choose to change to PPL, they are here to help.

Where Can I find More Information?

PPL is hosting online and in-person information sessions to give you more information and answer your questions. Visit the PPL website at pplfirst.com/cdpap for event dates and information. The website also has several CDPAP resources that will be helpful to you when making this change to PPL.

You can email PPL at NYCDPAP@pplfirst.com or call the support center at 1-833-247-5346 or TTY: 1-833-204-9042 with any questions or needs.

Sincerely,

MetroPlusHealth

Language Assistance

ATTENTION: Language assistance services, free of charge, are available to you. Call 1-800-303-9626 (TTY: 711) .	English
ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-303-9626 (TTY: 711).	Spanish
注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-303-9626 (TTY: 711).	Chinese
ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوفر لك بالمجان. اتصل برقم 1-800-303-9626 (TTY: 711) رقم هاتف الصم والبكم	Arabic
주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다 1-800-303-9626 (TTY: 711) 번으로 전화해 주십시오.	Korean
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-303-9626 (телетайп: TTY: 711).	Russian
ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-303-9626 (TTY: 711).	Italian
ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-303-9626 (TTY: 711).	French
ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-303-9626 (TTY: 711).	French Creole
אויפמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט 1-800-303-9626 (TTY: 711).	Yiddish
UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-303-9626 (TTY: 711)	Polish
PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-303-9626 (TTY: 711).	Tagalog
১-৮০০-৩০৩-৯৬২৬ (টিটি: ৭১১) লক্ষ্য করুন: যদি আপদন বা লক্ষ্যতা বলেত পাতেন, োহতল দনঃখেচায় ভাষা সহােয়া পদেতষবা উপলদ্ধ আতো ফান করুন	Benga
KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-800-303-9626 (TTY: 711).	Albanian
ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-800-303-9626 (TTY: 711).	Greek
خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-800-303-9626 (TTY: 711)	Urdu