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October 3, 2022

Dear Valued Provider,

MetroPlus Health Plan would like to advise you that effective November 1, 2022, we will no longer have a contract with VNS Health (formally known as Visiting Nurse Service of New York) for skilled home care services provided by their Certified Home Health Agency (CHHA) including skilled nursing, home therapy services, and home health aide services.

This change **does not** include Behavioral Health (BH) or Hospice services. VNS Health will continue to provide BH and Hospice services for MetroPlusHealth members.

Enclosed is a list of MetroPlusHealth participating home care providers that you can refer members to.

If you have any questions, please contact MetroPlusHealth Provider Services Call Center at 1-800-303-9626.

We look forward to partnering even closer with you to provide home care services for our members.

Thank you.

Provider Relations  
MetroPlusHealth

## MetroPlusHealth Network of Certified Home Health Care Agencies (CHHAs)

### Brooklyn:

Home Care Agency Name	Preferred method to request CHHA services (new, aka “intake”, and renewals)	Telephone number
Community Care (NYC Health + Hospitals)	Fax: 646-458-6423	855-602-4663 or 646-458-6100
Americare Certified Special Services	Fax: 718-872-2450	718-256-6000 Option 5
Excellent Home Care Services, LLC	Fax: 718-387-3575	718-387-1800 Option 1
Gamzel NY, Inc. d/b/a Revival Home Health Care	Fax: 718-629-1200	718-629-1000
HCS Certified Homecare Services of New York, Inc. dba Girling Healthcare of New York, Inc.	Phone: 718-748-7447 Option 2	Same
Shining Star Home Care, LLC dba Shining Star Home Health Care, LLC	Fax: 718-435-4775	718-435-4700
United Odd Fellow & Rebekah Home dba Rebekah Rehab & Extended Care Center	Fax: 914-530-2177	(718) 863-6200
Alpine Home Health Care, LLC	Phone: 718-863-8000 Option 1	Same
Prime Home Health Services, LLC	Phone: 718-646-1900 ext. 2600	Same
Extraordinary Home Care dba St. Mary's Home Care – <b>Pediatric Only</b>	Phone: 516-471-9300	Same

### Bronx:

Home Care Agency Name	Preferred method to request CHHA services (new, aka “intake”, and renewals)	Telephone number
Community Care (NYC Health + Hospitals)	Fax: 646-458-6423	855-602-4663 or 646-458-6100
Montefiore Home Health Agency	Fax: 718-367-0111	718-405-4570
Americare Certified Special Services	Fax: 718-872-2450	718-256-6000 Option 5
Gamzel NY, Inc. d/b/a Revival Home Health Care	Fax: 718-629-1200	718-629-1000
HCS Certified Homecare Services of New York, Inc. dba Girling Healthcare of New York, Inc.	Phone: 718-748-7447 Option 2	Same
Shining Star Home Care, LLC dba Shining Star Home Health Care, LLC	Fax: 718-435-4775	718-435-4700
United Odd Fellow & Rebekah Home dba Rebekah Rehab & Extended Care Center	Fax: 914-530-2177	(718) 863-6200
Alpine Home Health Care, LLC	Phone: 718-863-8000 Option 1	Same
Extraordinary Home Care dba St. Mary's Home Care – <b>Pediatric Only</b>	Phone: 516-471-9300	Same

### Queens:

Home Care Agency Name	Preferred method to request CHHA services (new, aka "intake", and renewals)	Telephone number
Community Care (NYC Health + Hospitals)	Fax: 646-458-6423	855-602-4663 or 646-458-6100
Americare Certified Special Services	Fax: 718-872-2450	718-256-6000 Option 5
Excellent Home Care Services, LLC	Fax: 718-387-3575	718-387-1800 Option 1
Gamzel NY, Inc. d/b/a Revival Home Health Care	Fax: 718-629-1200	718-629-1000
HCS Certified Homecare Services of New York, Inc. dba Girling Healthcare of New York, Inc.	Phone: 718-748-7447 Option 2	Same
Parker Jewish Institute for Health Care and Rehabilitation	Fax: 516-586-1697	516-586-1500
Shining Star Home Care, LLC dba Shining Star Home Health Care, LLC	Fax: 718-435-4775	718-435-4700
United Odd Fellow & Rebekah Home dba Rebekah Rehab & Extended Care Center	Fax: 914-530-2177	(718) 863-6200
Alpine Home Health Care, LLC	Phone: 718-863-8000 Option 1	Same
Extraordinary Home Care dba St. Mary's Home Care – <b>Pediatric Only</b>	Phone: 516-471-9300	Same

### Manhattan:

Home Care Agency Name	Preferred method to request CHHA services (new, aka "intake", and renewals)	Telephone number
Community Care (NYC Health + Hospitals)	Fax: 646-458-6423	855-602-4663 or 646-458-6100
Americare Certified Special Services	Fax: 718-872-2450	718-256-6000 Option 5
Excellent Home Care Services, LLC	Fax: 718-387-3575	718-387-1800 Option 1
Gamzel NY, Inc. d/b/a Revival Home Health Care	Fax: 718-629-1200	718-629-1000
HCS Certified Homecare Services of New York, Inc. dba Girling Healthcare of New York, Inc.	Phone: 718-748-7447 Option 2	Same
Shining Star Home Care, LLC dba Shining Star Home Health Care, LLC	Fax: 718-435-4775	718-435-4700
United Odd Fellow & Rebekah Home dba Rebekah Rehab & Extended Care Center	Fax: 914-530-2177	(718) 863-6200
Prime Home Health Services, LLC	Phone: 718-646-1900 ext. 2600	Same
Extraordinary Home Care dba St. Mary's Home Care – <b>Pediatric Only</b>	Phone: 516-471-9300	Same

**Staten Island:**

Home Care Agency Name	Preferred method to request CHHA services (new, aka "intake", and renewals)	Telephone number
Community Care (NYC Health + Hospitals)	Fax: 718-872-2450	718-256-6000 Option 5
Excellent Home Care Services, LLC	Fax: 718-387-3575	718-387-1800 Option 1
Gamzel NY, Inc. d/b/a Revival Home Health Care	Fax: 718-629-1200	718-629-1000
HCS Certified Homecare Services of New York, Inc. dba Girling Healthcare of New York, Inc.	Phone: 718-748-7447 Option 2	Same
Northwell Health At Home	Fax: 516-876-5817	(866) 651-4200
Alpine Home Health Care, LLC	Phone: 718-863-8000 Option 1	Same
Extraordinary Home Care dba St. Mary's Home Care – <b>Pediatric Only</b>	Phone: 516-471-9300	Same